

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Scott Swix et al.

Title: Remote Diagnostic Tool for a Media Delivery Network

App. No.: 09/892,727 Filed: 06/27/2001

Examiner: PARRA, Omar S. Group Art Unit: 2623

Atty. Dkt. No.: 7780-001040 Confirmation No.: 4789

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**M/S AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO NON-FINAL OFFICE ACTION**

Dear Commissioner:

In reply to the Non-Final Office Action mailed September 1, 2009, Applicants respectfully request that the Examiner consider the following amendments and remarks, in which:

A claim listing begins on page 2.

Remarks begin on page 10.